An involution # on Banach algebra $M_4(\mathcal{C})$, two normal matrix T and S such that TS = ST but $TS^\# \neq S^\#T$, S+T isn't normal and $||SS^\#|| \neq ||S||^2$.

Set

Then $Q^{\#} = U^{-1}Q^*U$ where Q^* denote the conjugate transpose of Q is an involution on $M_4(\mathcal{C})$. An straightforward computation shows that S and T has desired properties.

Ref.

[Rud1] W. Rudin, Functional analisis, McGraw-Hill, 1989.